

The Honest Feedback Evaluation Form

How Are We Doing?

Your comments are the most valuable information we have to help us improve our service to you. Please take a few minutes of your time and let us know what you found most valuable and what you expect of us. Your honesty is greatly appreciated!

Do you feel we have served your needs well? Why or why not?

Do you feel you received value from our agency? Why or why not?

Did we address all of your concerns and answer all of your questions?

Do you feel our staff was courteous and professional? Why or why not?

Were you completely satisfied with the level of service you received? Why or why not?

What did you like or dislike about doing business with us?

Please take a moment and give us a brief summary of your thoughts concerning our products and the level of service you received.

May I share your comments with our insurance underwriters and companies? _____

Please indicate which products/services below that you would like to receive additional information and/or a quote on:

- Auto Insurance Life Insurance Health Insurance Homeowners Insurance
 Disability Insurance Retirement Planning Annuities Dental
 Other(Please specify _____)

Name: _____

Address: _____

Phone/Fax/Email: _____ / _____ / _____